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| **Use Case(UC\_ADM)** | **Manage food delivery system** |
| Scope | Food Delivery App |
| Level | Admin |
| Intention Context | The intention of managing a food delivery system is to ensure efficient and timely delivery while maintaining food quality and customer satisfaction. |
| Minimum Guarantees | An error occurs during the delivery of the food |
| Success Guarantees | It consistently delivers orders accurately and ensures customer satisfaction and loyalty |
| Primary Actor | Admin |
| Stakeholder’s interest | It includes maintaining a profitable business model for restaurants, ensuring prompt and efficient service for customers, and establishing a reliable platform for delivery drivers to earn income and support their livelihoods. |
| Precondition: | It must have a robust technological infrastructure in place, including a user-friendly mobile or web application, secure payment processing, and a reliable communication system to coordinate orders between restaurants, delivery drivers, and customers. |

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| **Use Case(UC\_ADM)** | **Manage restaurants on the app** |
| Scope | Food Delivery App |
| Level | Admin |
| Intention Context | It involves providing a user-friendly interface for restaurants to easily update their menu, manage orders, add new restaurants and update existing ones |
| Minimum Guarantees | Admin cannot manage/modify the restaurants |
| Success Guarantees | Admin has access to create, add , update and delete restaurants |
| Primary Actor | Admin |
| Stakeholder’s interest | It empowers restaurants to expand their customer base, streamline operations, and enhance their online presence for increased revenue and business growth. |
| Precondition: | It must have a well-designed and intuitive interface that enables restaurants to easily navigate and update their menu, manage inventory, and handle customer orders efficiently. |

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| **Use Case(UC\_ADM)** | **Manage Menu items** |
| Scope | Food Delivery App |
| Level | Admin |
| Intention Context | It involves adding new items to menus, modifying and deleting items |
| Minimum Guarantees | Admin cannot manage/modify the items |
| Success Guarantees | Admin has access to create, add , update and delete items |
| Primary Actor | Admin |
| Stakeholder’s interest | Is to ensure accurate and up-to-date representation of available food options, enabling customers to make informed choices while facilitating efficient order management for restaurants. |
| Precondition: | It must have a comprehensive and easily configurable system that allows restaurants to add, modify, and remove menu items, along with options for categorization, pricing, and descriptions, ensuring accurate and timely updates across all platforms and channels. |

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| **Use Case(UC\_ADM)** | **Manage orders that have been placed through the app** |
| Scope | Food Delivery App |
| Level | Admin |
| Intention Context | It can view order details, manage payments and Handle order cancellations and refunds |
| Minimum Guarantees | Admin cannot manage/modify the orders |
| Success Guarantees | Admin has access to create, add , update and delete orders |
| Primary Actor | Admin |
| Stakeholder’s interest | Is to ensure efficient order processing, accurate tracking, and timely delivery, resulting in customer satisfaction, repeat business, and positive reviews, while also providing restaurants with streamlined operations and increased revenue opportunities. |
| Precondition: | The order must be placed |